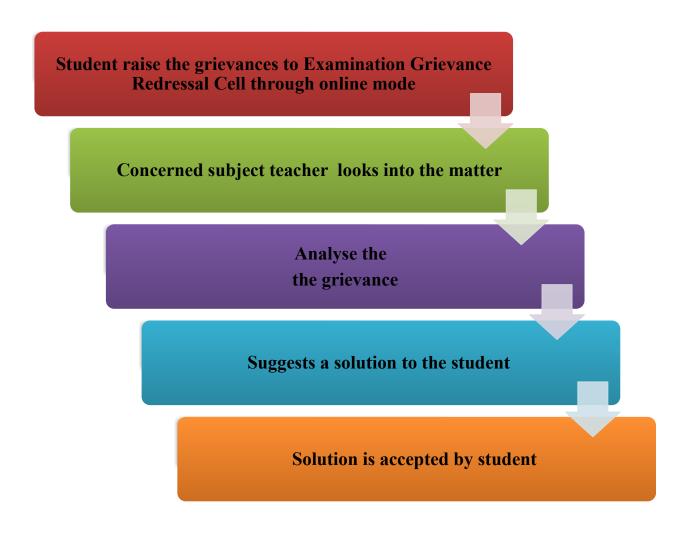
2.5.2 - Mechanism to deal with internal examination related grievances is transparent,timebound and efficient

Grievances redressal mechanism for Internal assessment



Grievances redressal mechanism for External assessment

Student raise the grievances to college Examination Grievance Redressal Cell through online mode

College Examination Grievance Redressal Cell assists in registration of complaints, grievances or queries related to online SPPU exam by students through login to sps.unipune.ac.in portal.

College examination grievance redressal cell further communicates to SPPU online exam grievance cell.

Students should submit necessary proofs related to their complaint/ grievance in the student profile system (sps.unipune.ac.) for resolving the grievance.

> After verification of the grievances/complaints SPPU conducts re-examination of all such eligible candidates